



Welcome to Florida Health Care Plan's (FHCP's) Pediatric Essential Dental Plan

Dear Provider,

Together with Florida Health Care Plans and Florida Blue, FCL is committed to the overall health of our members. Beginning January 1, 2016, Florida Health Care Plans will be offering a Pediatric Essential Dental Plan with their medical plan to members in Volusia, Flagler, Brevard and Seminole Counties. Florida Combined Life will administrate this Dental Plan, and because of your participation in the BlueDental Choice PPO network, you will now have access to members of the Florida Health Care Pediatric Essential Dental Plan.

It is because of dental providers like you that make our programs successful through the care you provide to enable good oral health starting at an early age and to move oral health forward.

How will I know if the member has coverage?

For Eligibility, benefits and claims information visit our website at www.floridabluedental.com to access online services on My Patient Benefits. Or, you may contact customer service at 1-866-445-5148.

<p>Notice to Participating Provider: Collect For coinsurance, copay, deductible, and any non-covered services only. Patient is not responsible for the difference between your charge and our allowance.</p> <p>When submitting claims and/or inquiries, Always include the name and complete member number, including the alpha prefix as shown on the front of this card.</p> <p>Plan members must use FHCP network providers unless:</p> <ul style="list-style-type: none">- You are a member of FHCP's Point of Service Plan.- You require emergency care (you may Call 911 in an emergency). <p>Out-of-State Providers submit all claims to the Blue Cross and Blue Shield Plan serving your area.</p> <p>This plan is a Health Maintenance Organization</p>	<p>www.fhcp.com Medical Payer ID 59322</p> <p>Member Services: 1-386-615-4022 1-877-615-4022 TTY: TRS Relay 711</p> <p>Claims: Medical 1-800-352-9824 Dental 1-888-223-4892</p> <hr/> <p>Direct any inquiries, bills or correspondence to: Medical: Florida Health Care Plans P.O. Box 9910, Daytona Beach, FL 32120 Dental: Fla Combined Life, P.O. Box 1047 Elk Grove Village, IL 60009-1047 Possession of this card does not guarantee eligibility for benefits. For verification of Benefits, please contact Member Services.</p> <p>To locate a participating medical provider outside of Florida, Call Member Services or visit www.fhcp.com</p> <p>Caring for our Community Since 1974</p> <p>www.fhcp.com</p>
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What fee schedule do I use?

Reimbursement is paid at the BlueDental Choice PPO schedule of allowance for your area located on our website at www.floridabluedental.com under Access Fee Schedules.

Where do I file Claims?

Claims can be filed electronically using payor ID 76031 or you can mail claims to the address listed below.

**FLORIDA COMBINED LIFE INSURANCE COMPANY, INC.
P.O. BOX 1047
ELK GROVE VILLAGE, IL 60009-1047**

If you have additional, questions please email us at dentalproviderrelations@fclife.com and a dental network manager will contact you.