

# What's New with the Grid?

## Grid at a Glance

Beginning in 2014, members of out of state Blue Cross Blue Shield Plans were able to utilize the Grid or Grid+, which is a nationwide dental network that allows members from BCBS plans in other states to see participating providers outside their service area.

## What does this mean?

This means that members with Grid or Grid+ who live in or travel to our service area will be able to receive in-network care from FCL Dental Providers who participate in the BlueCross BlueShield Federal Employee (FEP) dental network. Grid or Grid+ will be indicated on the back of the members ID card. Reimbursement for dental services provided to these members will be paid at the BlueDental Choice/Choice Plus PPO dental contracted rate for your area.



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## How do I determine eligibility and submit claims?

For eligibility and specific plan benefits, and how to submit claims, please refer to the back of the member's card for customer service and the claims address.

**For additional information please refer to pages 77-78 of the FCL Dental Manual located on our website under Manual and Guidelines.**

## FEP BlueDental

Federal and postal employees who live in Florida are now able to choose comprehensive dental coverage, FEP BlueDental, as a supplemental plan (secondary coverage). Effective January 1, 2014, the FEP BlueDental Plan uses the nationwide dental network, the Grid. If you are a BlueCross BlueShield Federal Employee Plan (FEP) dental provider you are currently participating in the Grid. Reimbursement for services provided to these members will pay at your FCL BlueDental Choice/Choice Plus Dental contracted rate.

**As an added feature, if the member's primary plan is the Florida Blue Standard or Basic Option you will only need to submit the claim once.** You will submit the claim to the local BlueCross BlueShield Plan, as you currently do. Primary payment will be sent you and the claim will be forwarded along with the primary payment to FEP BlueDental for coordination of benefits. All other plan carriers will be required to file with both the primary and secondary insurance.

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**For additional information please refer to the FEP BlueDental Implementation Guide located on our website under Manual and Guidelines.**