



FHCP Medicare Plans 2019

Effective January 1, 2019 Health Options, Inc., DBA FHCP Medicare will be offering the following plans for its members to choose from during the open enrollment period beginning in October 2018.

- FHCP Medicare Premier Plus (HMO)
- FHCP Medicare Flagler Advantage (HMO)

Because you participate in the BlueDental Copayment PPO network, you will now have access to members with these plans.

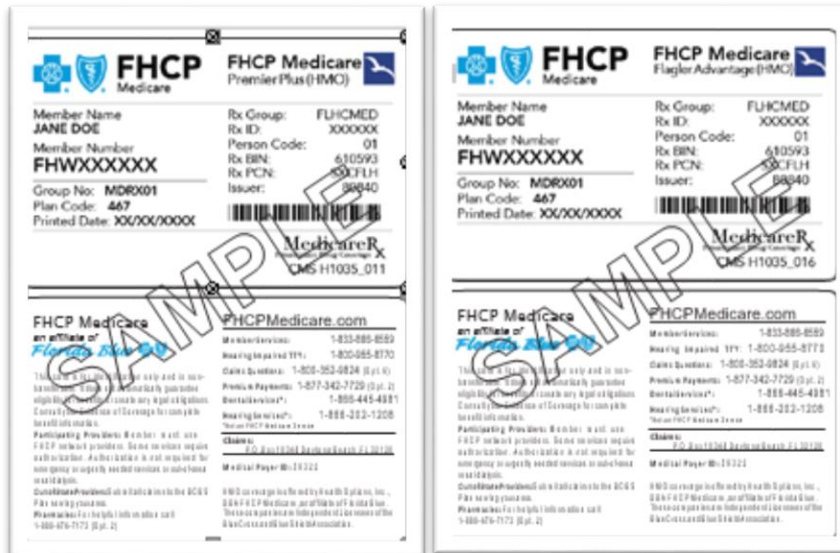
Please update your account management systems with the new plan names. Information about plan benefits and claim submission instructions as well as our online provider portal can be found on our website at www.floridabluedental.com. Please be sure to verify eligibility and benefits for all members before rendering services.

Should you have any questions, please contact your dental network manager or send an email to our department mailbox at dentalproviderrelations@flife.com and a network manager will contact you.

How will I know if the member has coverage?

The member will receive an insurance card or you can get eligibility online.

Sample of Cards



Where can I get Eligibility and Benefits?

For Eligibility, benefits and claims information visit our website at www.floridabluedental.com to access Online services on My Patient Benefits or contact customer service at 1-866-445-5148.

What fee schedule do I use?

Reimbursement is paid at the BlueDental Copayment PPO schedule of allowance located on our website at www.floridabluedental.com under Access Fee Schedules.

Where do I file Claims?

Claims can be filed electronically using payor ID 76031 or mail claims to the address listed below.

**FLORIDA COMBINED LIFE INSURANCE COMPANY, INC.
P.O. BOX 1047
ELK GROVE VILLAGE, IL 60009-1047**

If you have additional questions please email us at dentalproviderrelations@fclife.com and a dental network manager will contact you.